

Self help and Mega 105WR setup



Internet Connection Customer Self Help Guide



Having Problems connecting to the Internet. Don't Panic. Check the following!

Check for any loose connections.

Switch off the router, wait 10 seconds, then switch it back on... Check that the Internet LED light is back on.

Restart the computer and check for internet connectivity using the browser: <https://www.google.co.za> or any other website.

Still No Connection!

In the event you still don't have internet access: unplug all other devices e.g. fax machine except the computer and router and then repeat the previous steps.

Should you still experience service difficulties, please disconnect all equipment and proceed with the steps that follow.

How to:

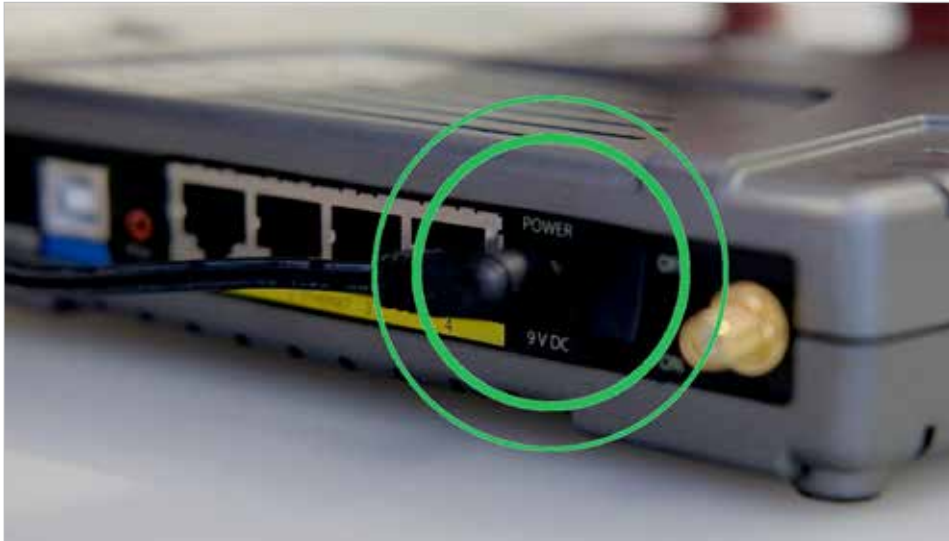
Install & set up a Mega105WR router.



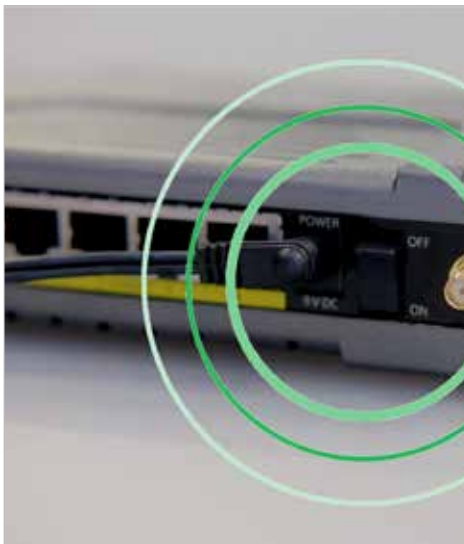
The following items are supplied in the box.



Plug the power supply into the power source.



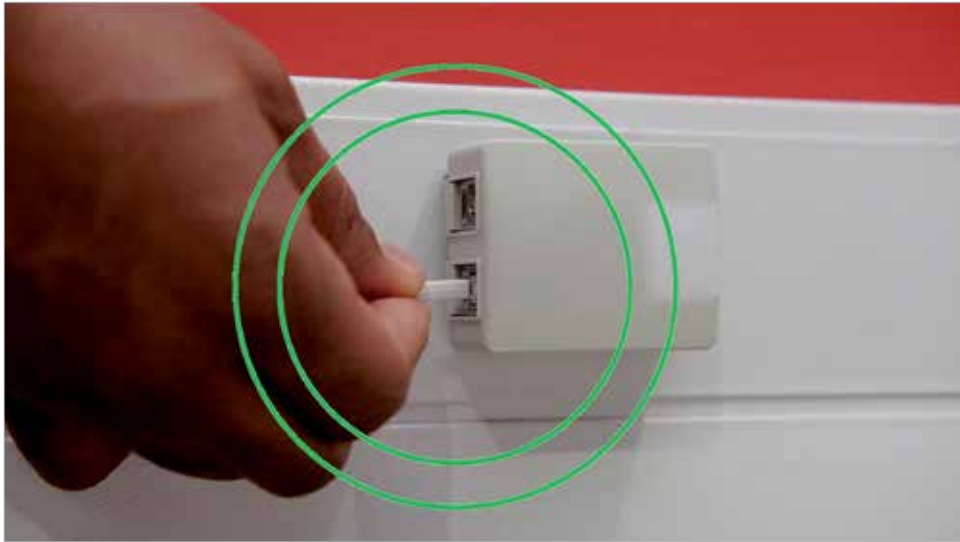
Plug the power supply cable into the router.



Turn on the router and make sure the power light is on.



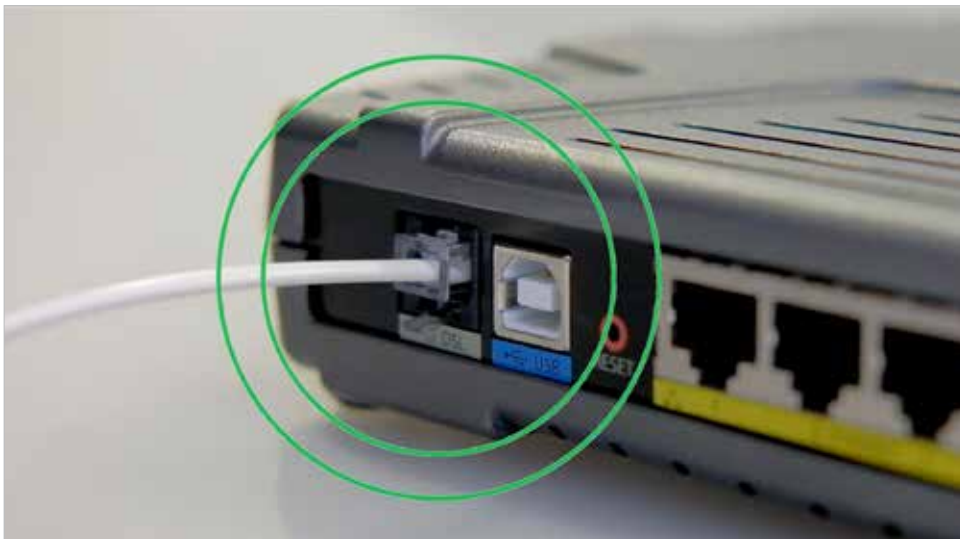
Plug a telephone cable into one of the sockets on the power supply.



Plug the other end of the cable into the telephone wall socket.



Plug a telephone cable into the second socket on the power supply.



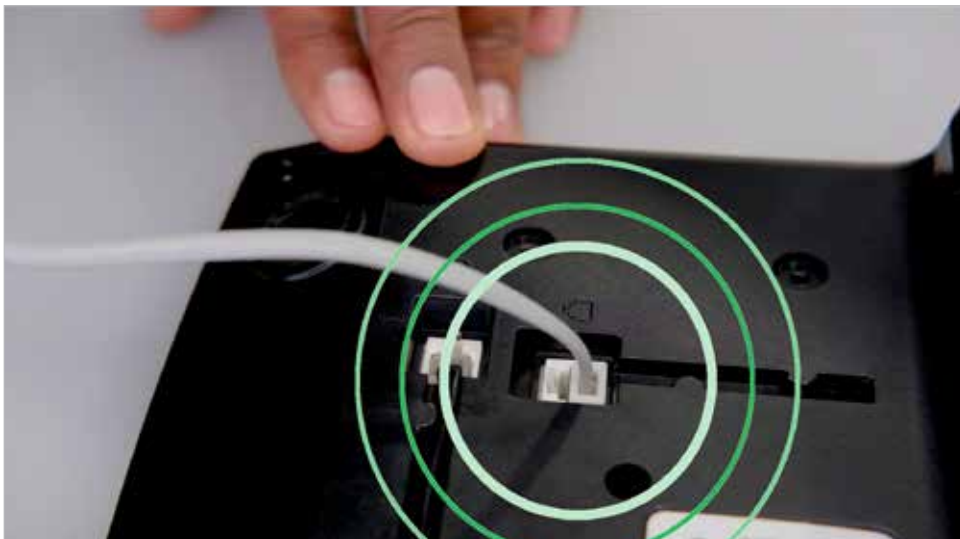
Plug the other end of the cable into the router into the port marked DSL.



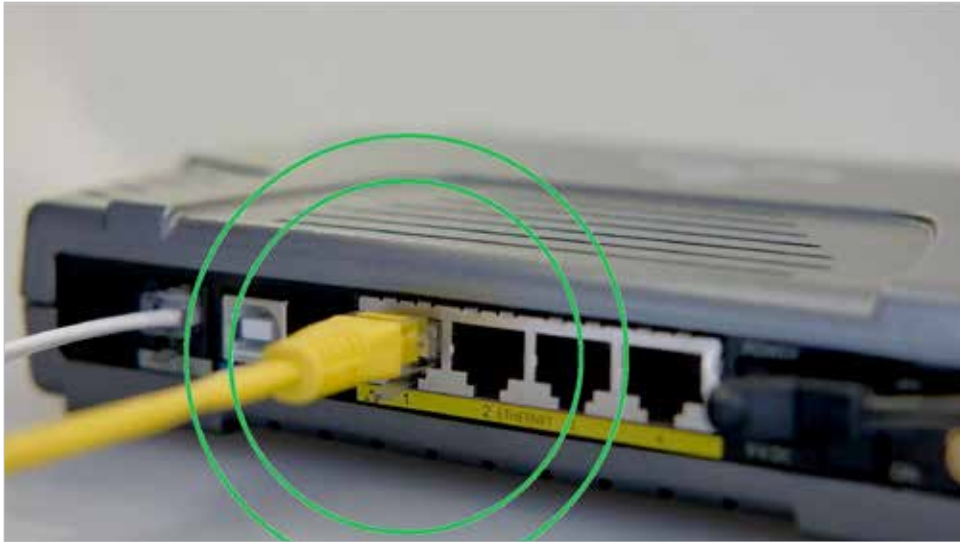
Plug the line filter into the other end of the port on the telephone wall socket.



Plug a telephone cable into the line filter.



Plug the other end of the cable into a telephone.



Plug the LAN cable into the first LAN port on the router.

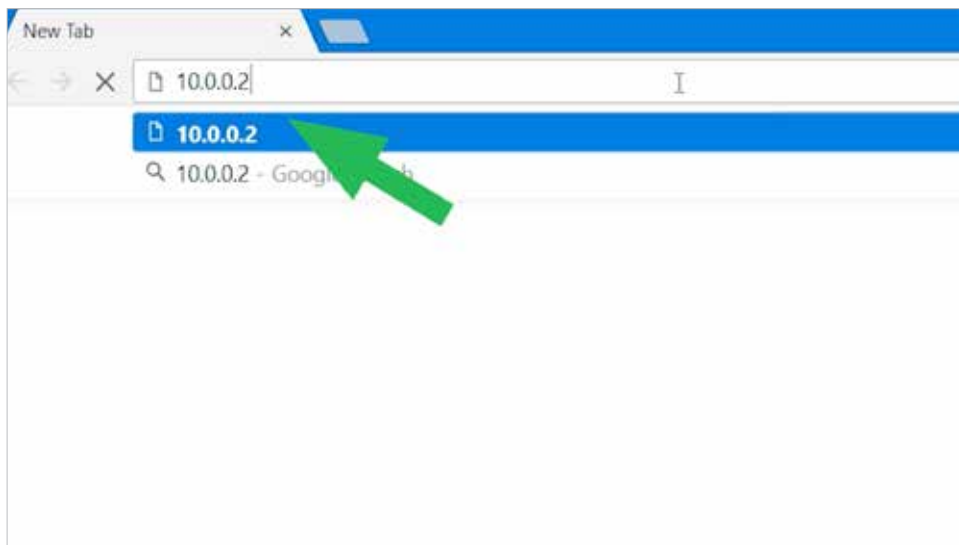


Plug the other end into a LAN port on your computer.

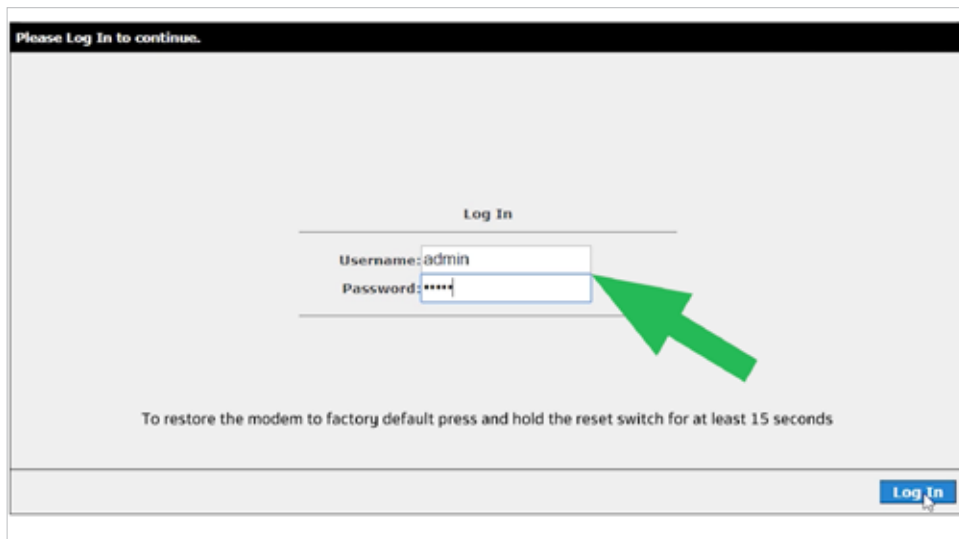


Attach the aerial to the router.

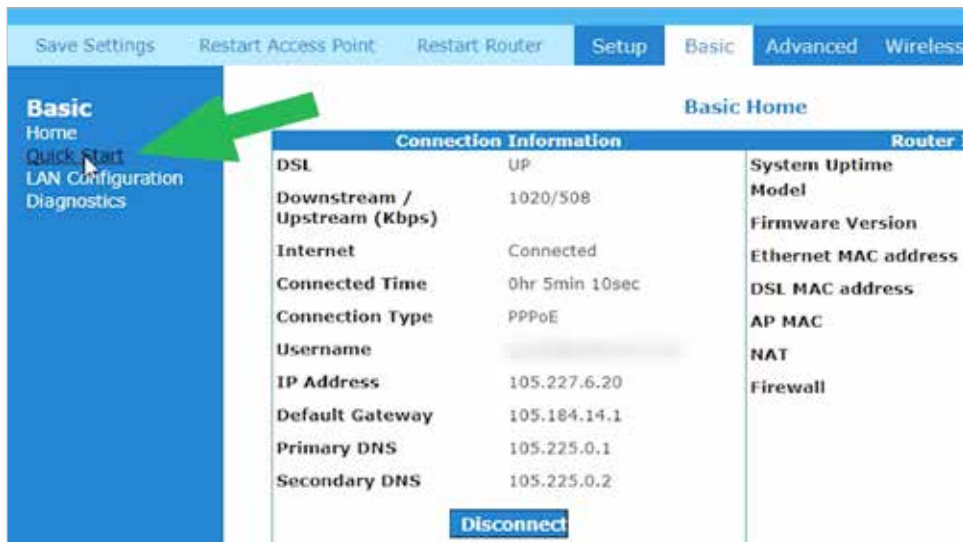
Setting up your internet:



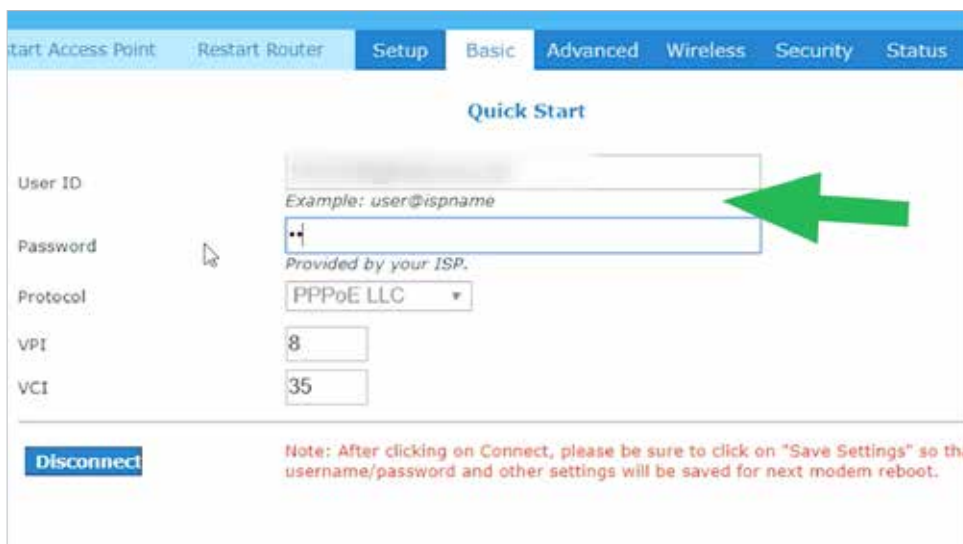
Open your browser and type in your modem's IP address, such as 10.o.o.2 into the address bar and press enter.



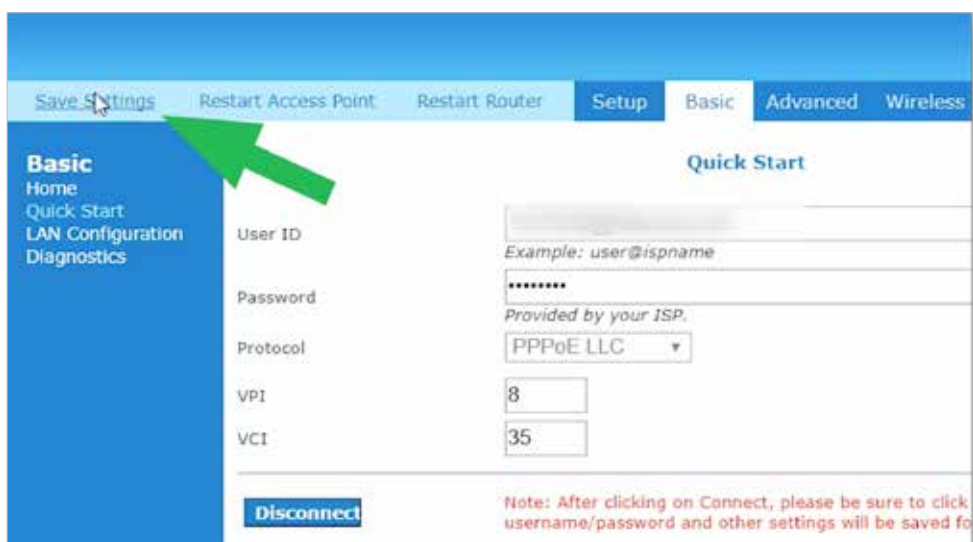
Type in admin for both your username and password and select log in.



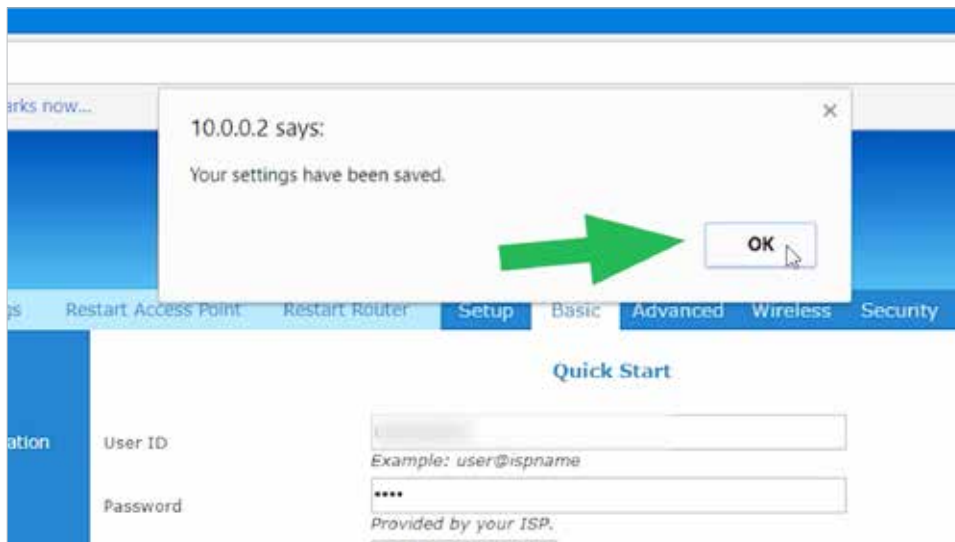
On the main screen click Quick Start.



Edit the existing username and password to what was supplied to you by your ISP,



then click on save settings.



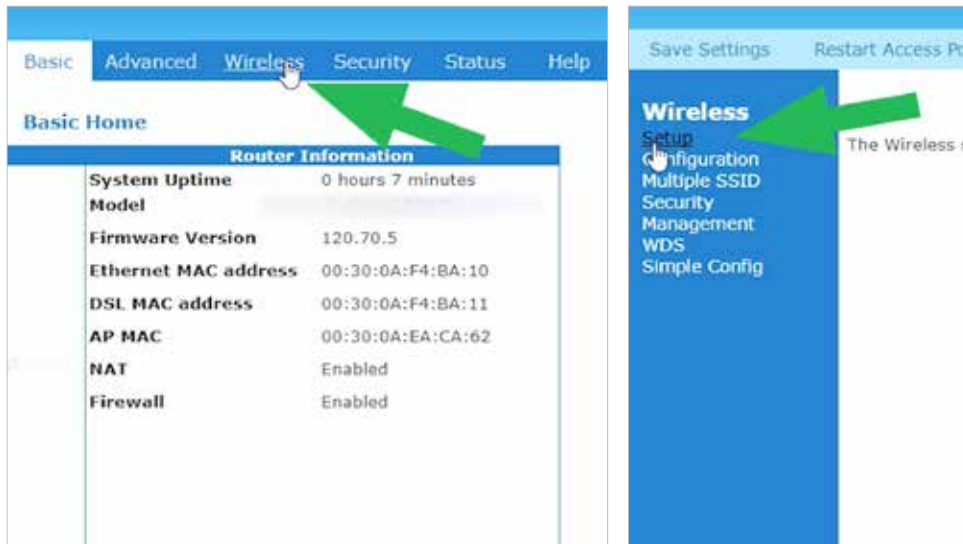
After waiting for a while a message will pop up confirming that your settings have been saved, click ok.



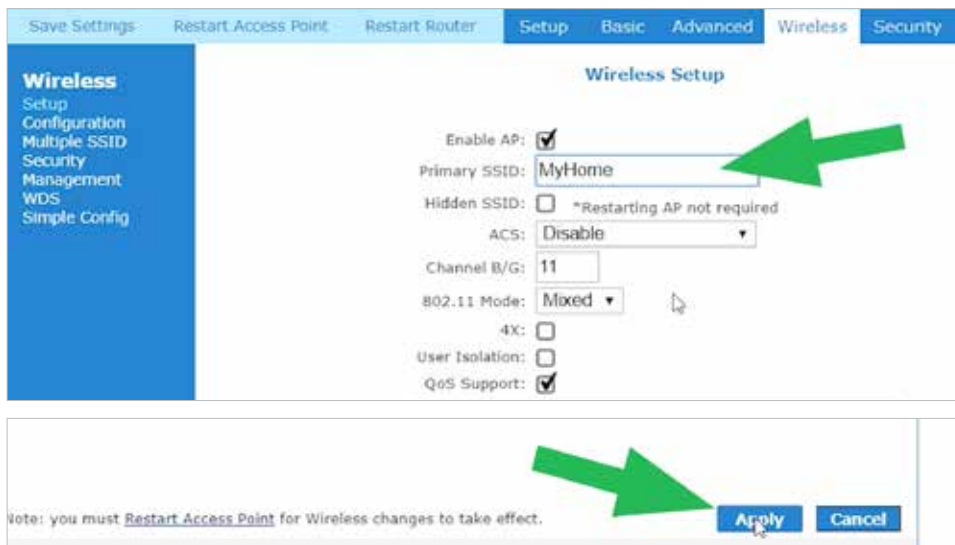
Confirm that your internet light is green, if it is still red repeat the previous steps or contact your ISP to verify the username and password and for further assistance.

Setting up and/or verifying your WIFI:

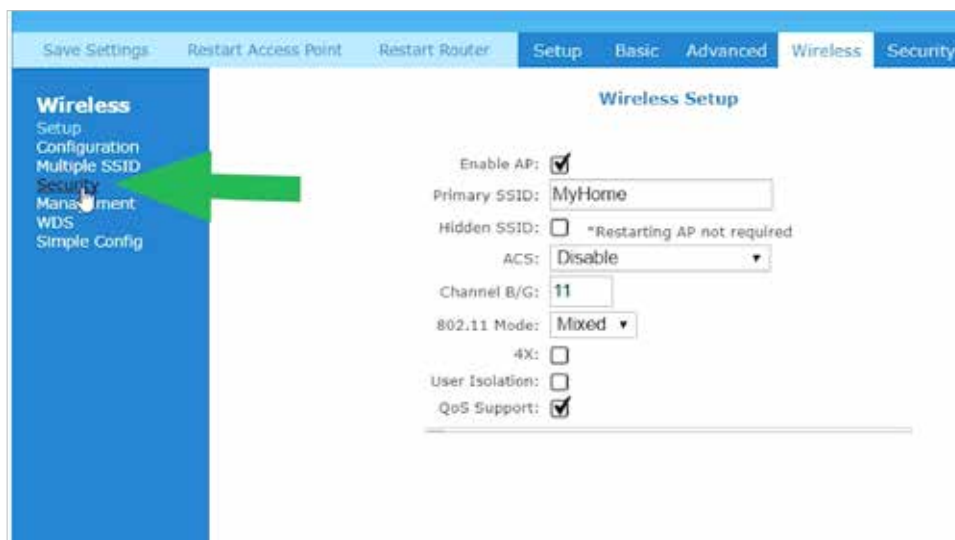




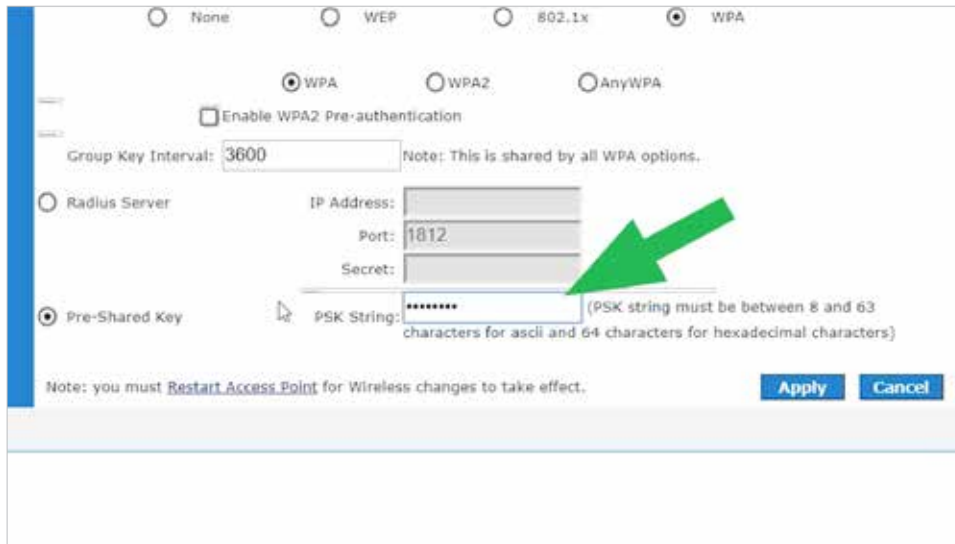
Click on wireless and then click on set-up.



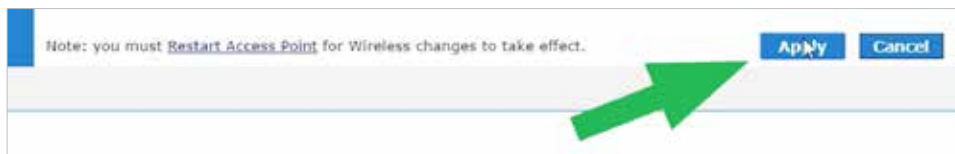
Rename your SSID to your preferred network name and click apply.



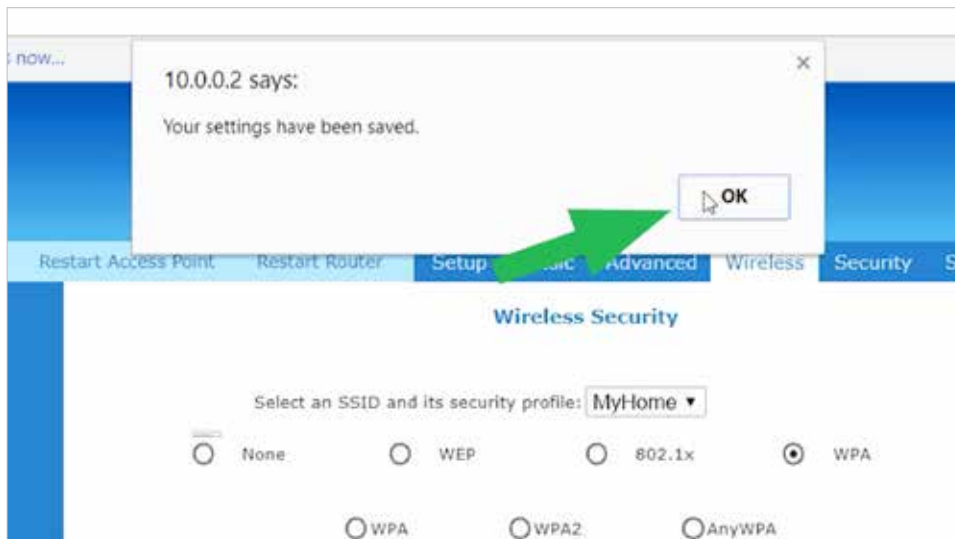
Then click on security.



Now edit your security key, next to the PSK string text field, to your preferred password of at least 8 characters.



Then click apply and after that select save settings.



After waiting a while, a message will pop up confirming that your settings have been saved. Click Ok.



It is important to reconnect to the router using your new Wi-Fi username and password. In order to connect a device to your newly created Wi-Fi network, search for available Wi-Fi networks on your device and select your new SSID and connect.

Thank you for using Open Serve.



South Africa's largest telecoms infrastructure provider

www.openserve.co.za