Having Problems connecting to the Internet. Don’t Panic. Check the following!

- Check for any loose connections.
- Switch off the router, wait 10 seconds, then switch it back on... Check that the internet LED light is back on.
- Restart the computer and check for internet connectivity using the browser: https://www.google.co.za or any other website.

Still No Connection!

In the event you still don’t have internet access: unplug all other devices e.g. fax machine except the computer and router and then repeat the previous steps.

Should you still experience service difficulties, please disconnect all equipment and proceed with the steps that follow.
How to:

Install & set up a Huawei B315 LTE router.

The following items are supplied in your box.

Remove the SIM cover of the router.
Insert the SIM card into the router and replace the cover.

Insert the power supply into the power supply source.

Connect the power supply cable to the router.
Make sure the power light is on.

Attach both aerials to the router.

Plug the LAN cable to the first port of the router marked LAN.
Plug the other end into a LAN port on your computer.

Plug a telephone cable into the port of the router marked T-E-L or TEL.

Plug the other end of the cable into a telephone.
**In case of battery backup:**

This is a battery backup in case of any power outages.

Remove the power plug from the router and plug it into the battery back-up.
Open your browser and type 192.168.8.1 into the address bar and press enter.

Now connect the battery back up cable to the router.

Setting up your internet:

Open your browser and type 192.168.8.1 into the address bar and press enter.
Select settings and type in admin for both username and password, then click log in.

Click on new profile to configure the FLLA profile.
Enter FWB on profile name and Telkominternetfla on the APM.
Click save and next. The APM is case sensitive so enter it as indicated above.

Click next on the following page.

Setting up and/or verifying your WIFI:
You may use the default SSID and key found underneath the modem by skipping this step and clicking finish or you can change the key as indicated in the next section.

Edit your SSID name to your preferred Wi-Fi name and edit the WPA pre-shared key to your preferred key. It is recommended to set a key of a minimum of 8 characters. Click finish.

After waiting a while, the message will pop up confirming that your settings have been saved. Close the pop-up window.
It is important to reconnect to the router using your new Wi-Fi username and password. In order to connect a device to your newly created Wi-Fi network, search for available Wi-Fi networks on your device and select your new SSID and connect.

Thank you for using Open Serve.