

Self help and Billion 800 VGT setup



Internet Connection Customer Self Help Guide



Having Problems connecting to the Internet. Don't Panic. Check the following!

Check for any loose connections.

Switch off the router, wait 10 seconds, then switch it back on... Check that the Internet LED light is back on.

Restart the computer and check for internet connectivity using the browser: <https://www.google.co.za> or any other website.

Still No Connection!

In the event you still don't have internet access:
unplug all other devices e.g. fax machine except the computer and router and then repeat the previous steps.

Should you still experience service difficulties, please disconnect all equipment and proceed with the steps that follow.

How to:

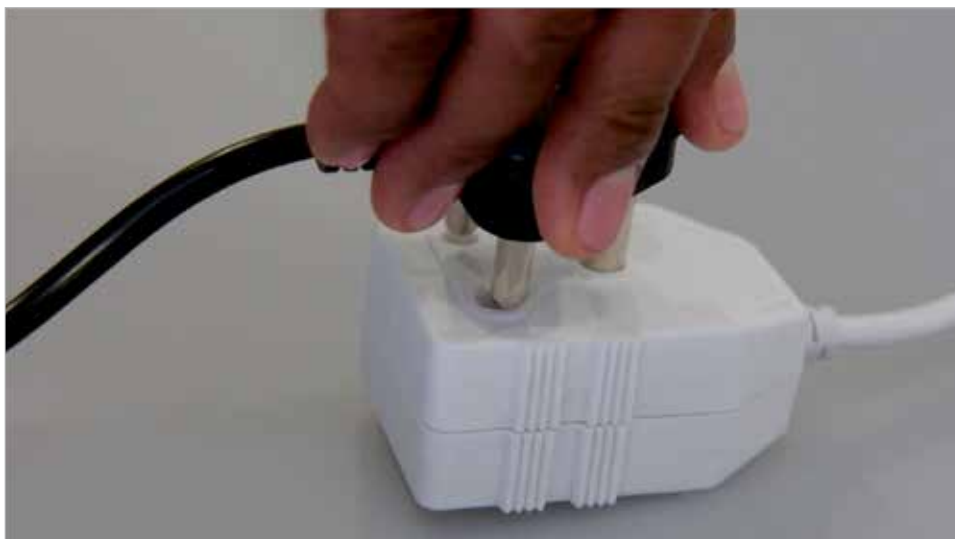
Install & set up a Billion 800VGT router.



How to install and setup a Billion 800 VGT router.



Let's get started. The following items are supplied in the box.



Plug in the power supply into a power source.



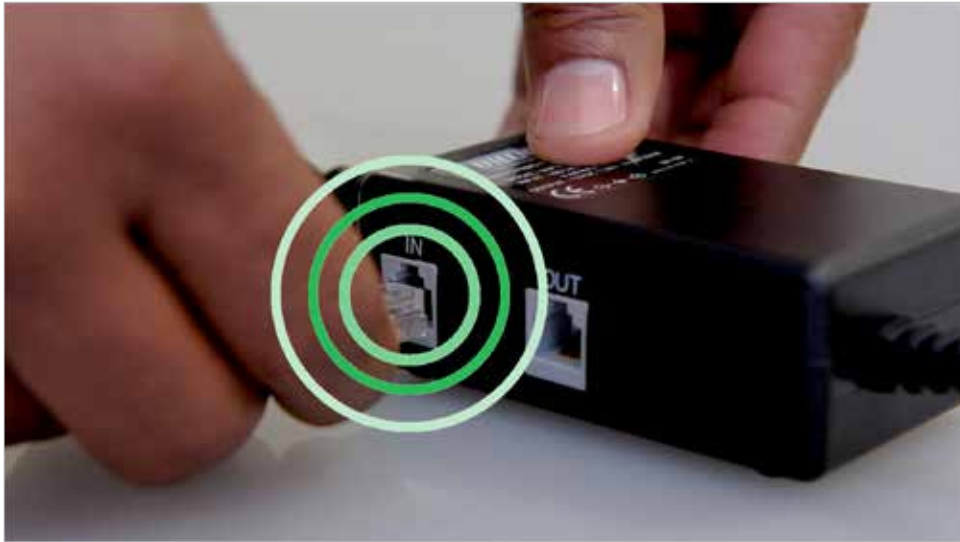
Plug the power supply cable into the router.



Turn on the router and make sure that the power light is on.



Plug a telephone cable into the telephone wall socket.



Plug the other end of the cable into the line in socket on the power supply.



Plug the splitter into the line out socket on the power supply.



Plug a telephone cable into the red port on the splitter.



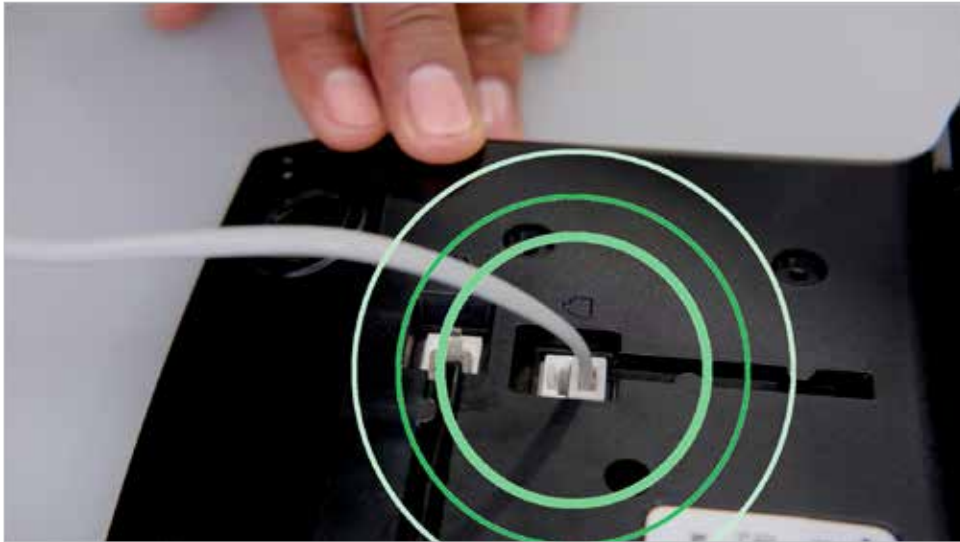
Plug the other end of the cable into the back of the router on the port marked ADSL.



Attach the aerial to the router.



Plug another telephone cable into the green port on the splitter.



Plug the other end of the telephone cable into the telephone.

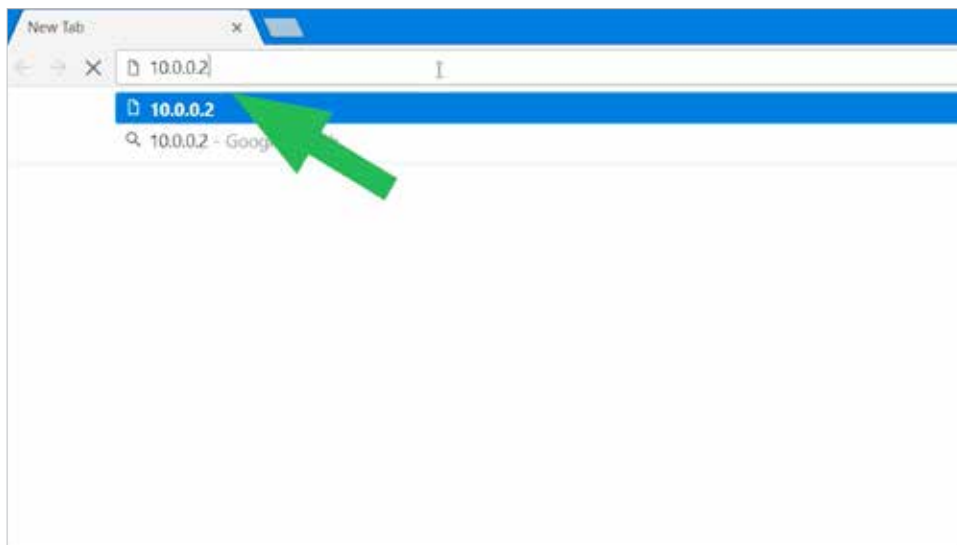


Plug the LAN cable into the first LAN port of the router.

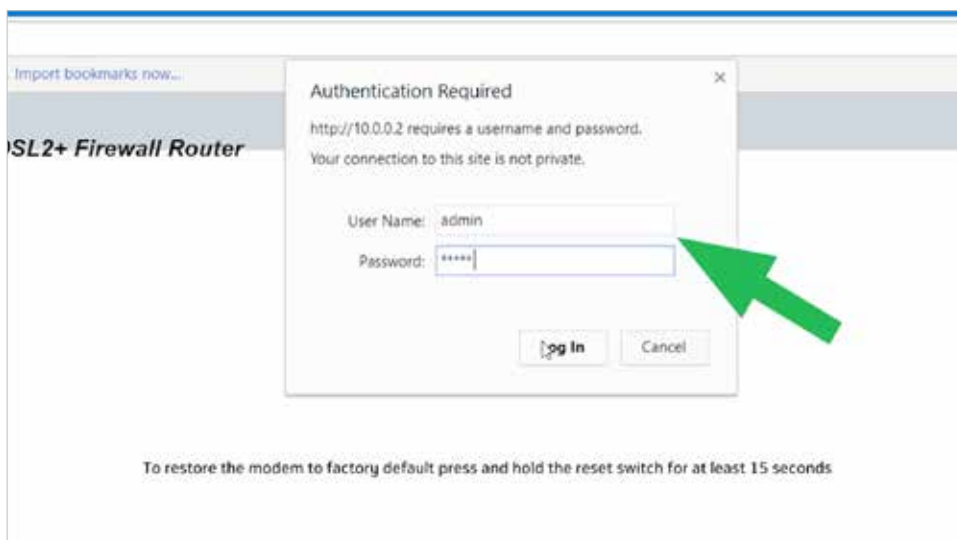


Plug the other end into a LAN port on your computer.

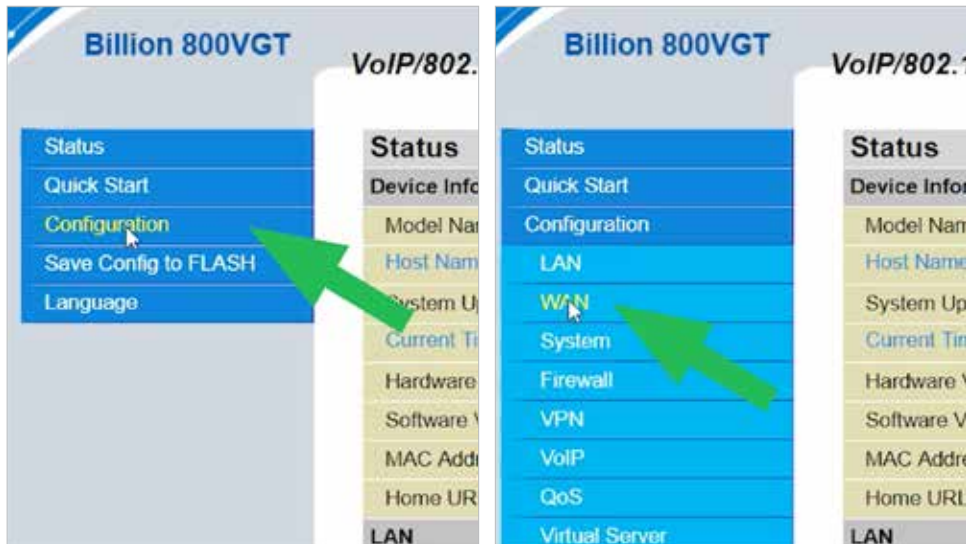
Setting up your internet:



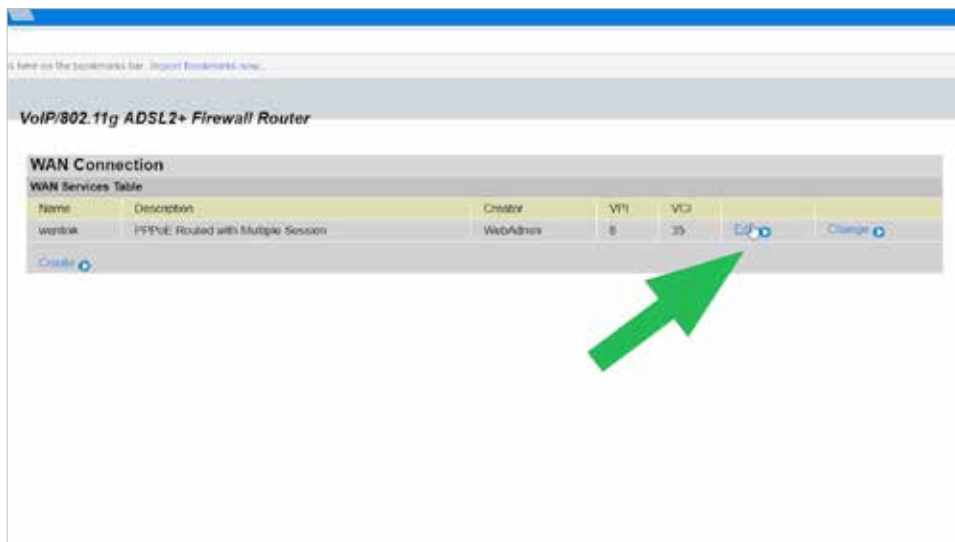
Open your browser and type in your modem's IP address, such as 10.0.0.2 into the address bar and press enter.



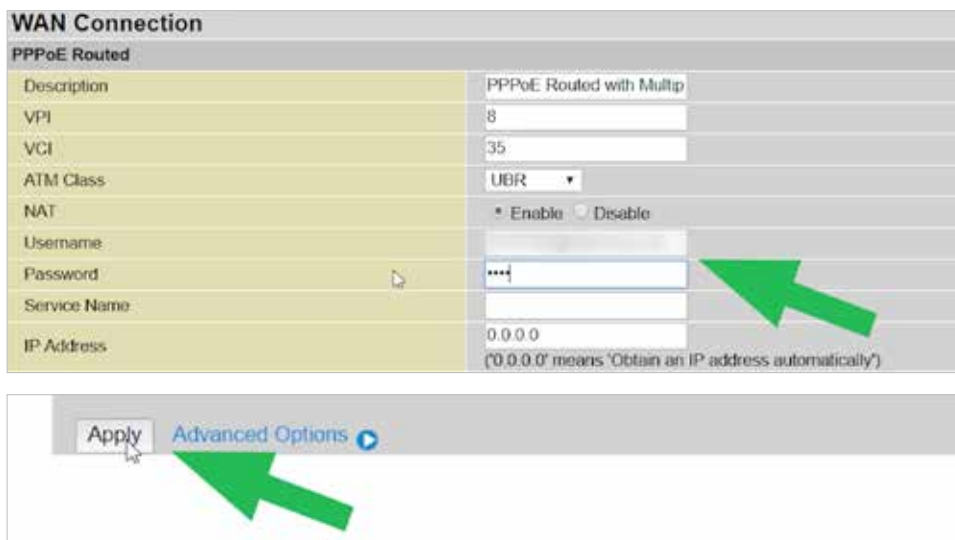
Type in admin for both your username and password and select log in.



On the main screen, click on configuration, on the left of the screen, followed by clicking on WAN.



On the WAN connection page, select edit and continue.



Edit the existing username and password to what was supplied by your ISP and click on apply.



Click on save Config and once a pop up box appears, select apply.

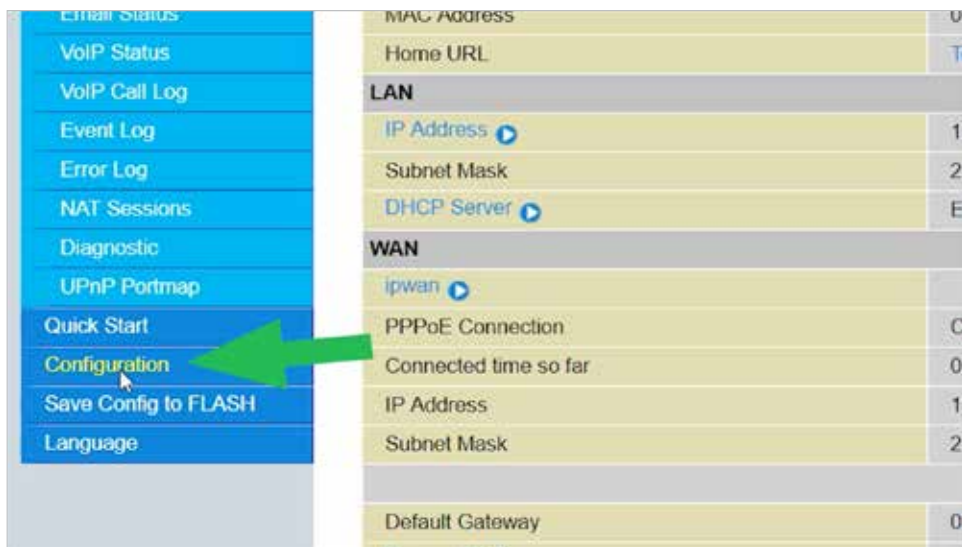


Wait for the pop up that says Save Config to Flash Successful and then click Ok.

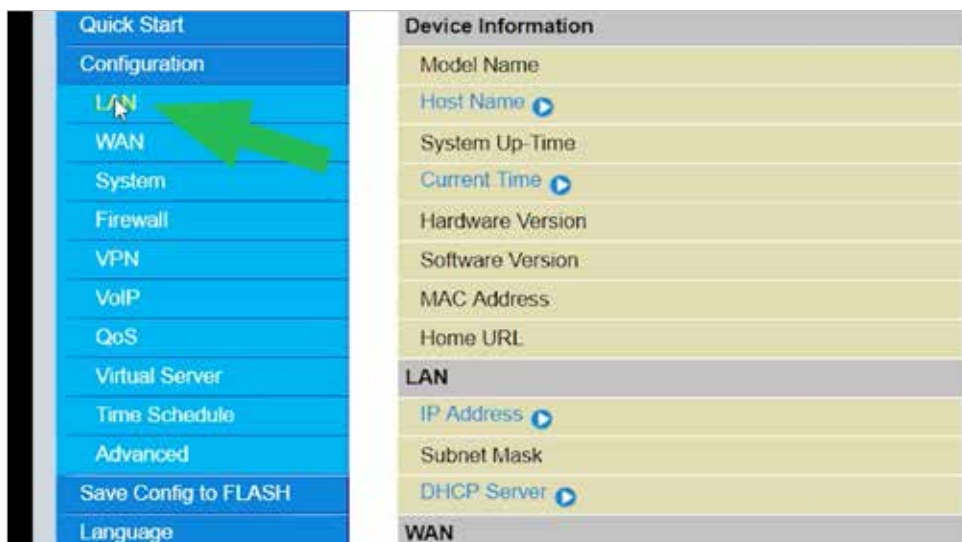


Confirm that the ADSL/PPP light is amber. If still green, repeat the previous steps or contact your ISP to verify the username and password and for further assistance.

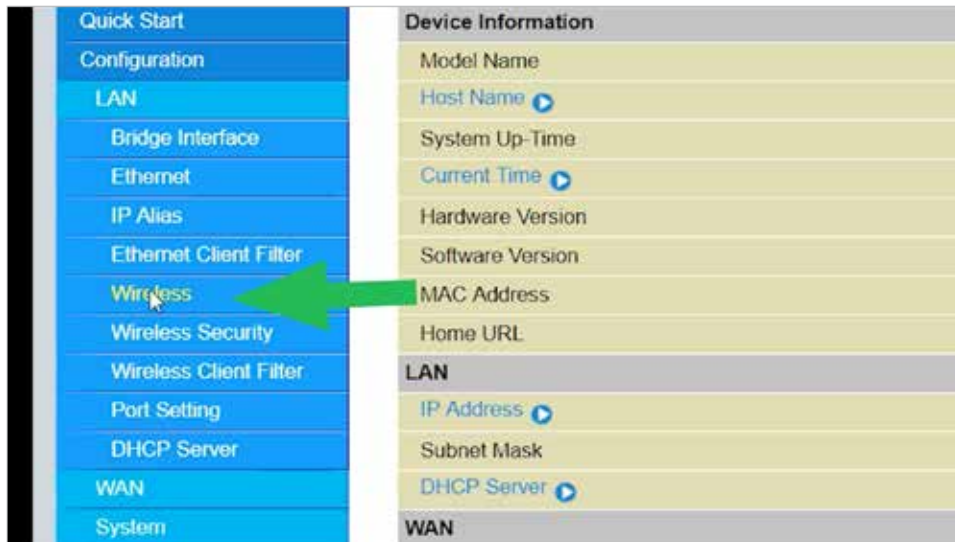
Setting up and/or verifying your WIFI:



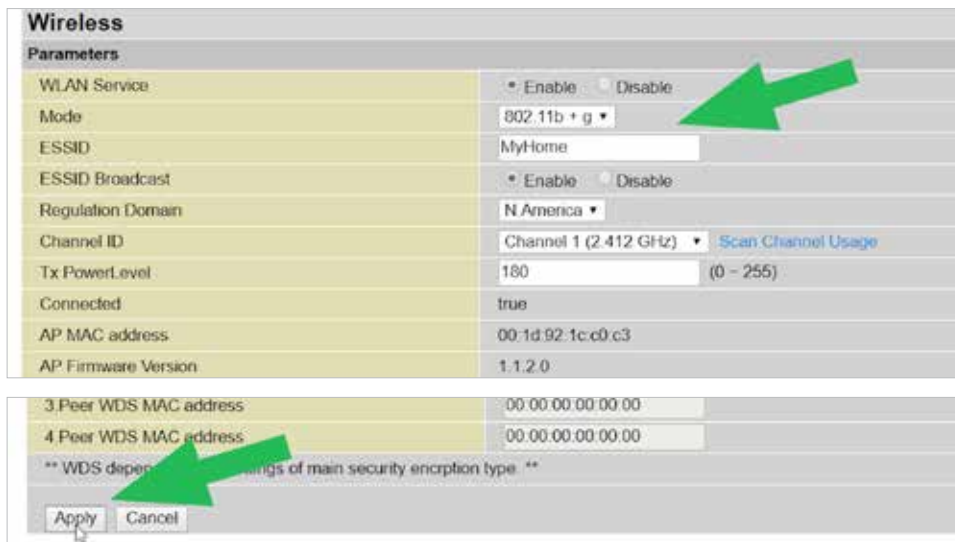
Click on configuration in the left column for a drop down menu to appear.



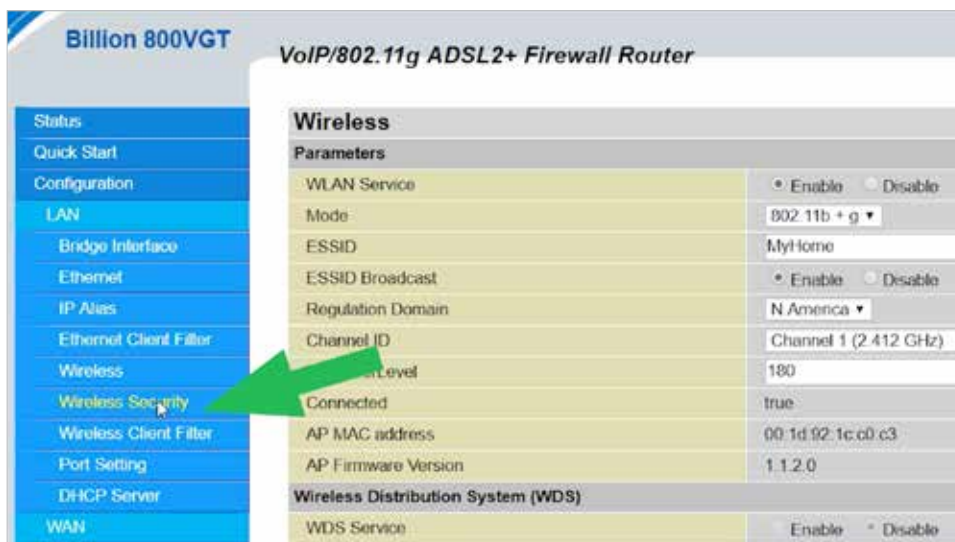
Then click on LAN.



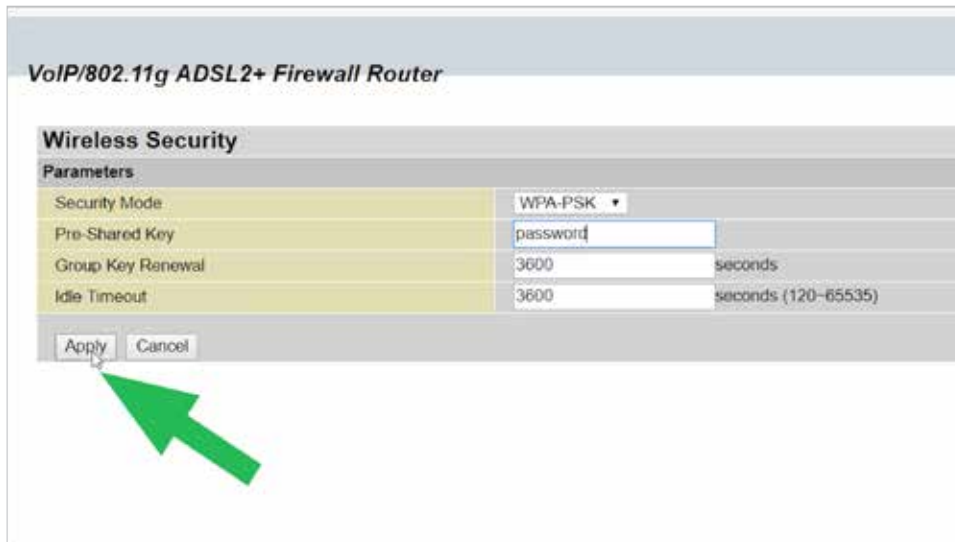
Once another drop down menu has appeared, select Wireless.



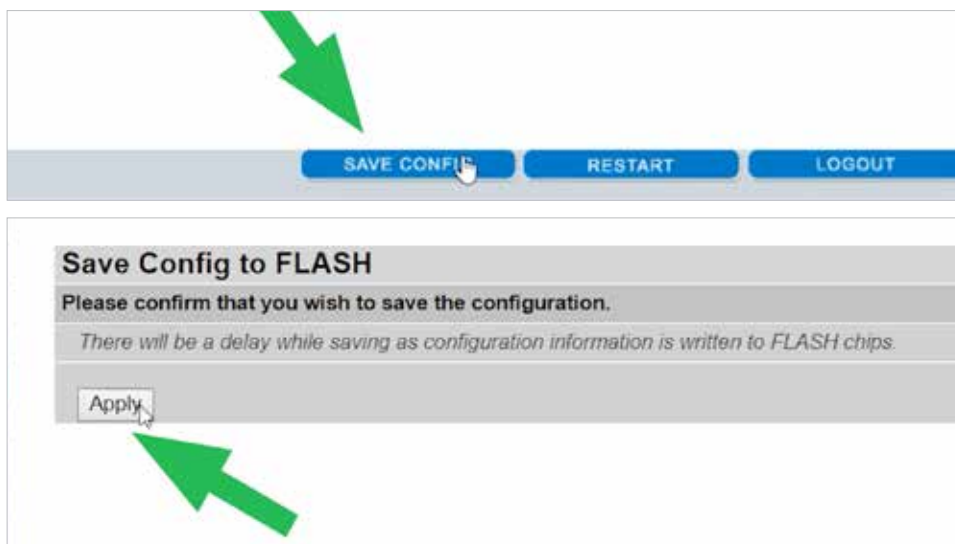
Rename the ESSID to your preferred Wi-Fi name. This is typically the Wi-Fi network name that will be broadcast by the router and you will be searching for to connect to. Click on apply.



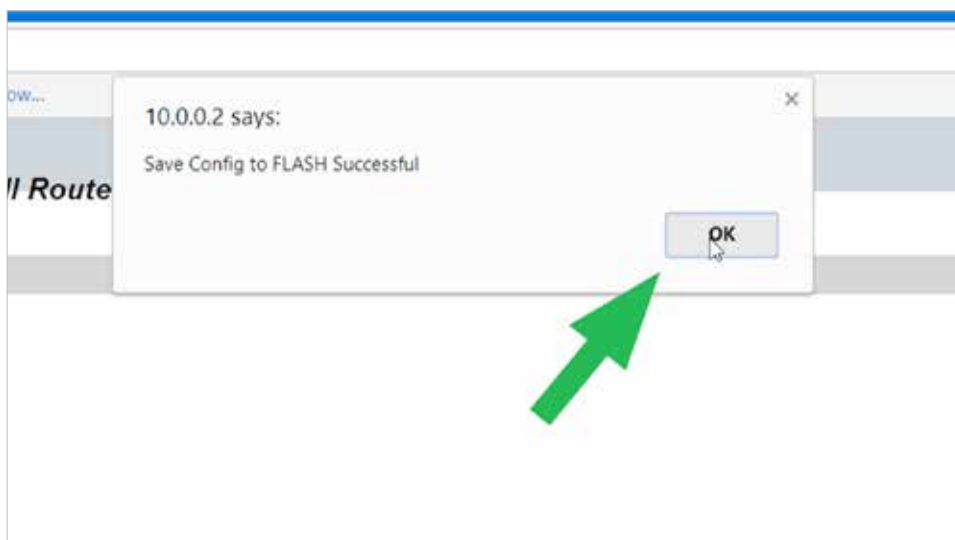
Click on Wireless Security under the same LAN drop down menu. The wireless security screen will appear.



Now edit your WPA Pre-shared key to your preferred Wi-Fi password. It must be at least 8 characters. Then, click apply.



Click on save Config and once a pop up box appears, select apply.



Wait for the pop up that says Save Config to Flash Successful and then click Ok.



It is important to reconnect to the router using your new username and password. In order to connect a device to your newly created Wi-Fi network, search for the available Wi-Fi network on your device, select the SSID that you just created and connect to it with your new password.

Thank you for using Open Serve.



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