

**OPEN YOUR WORLD  
WITH SA'S BEST  
FIXED BROADBAND  
PROVIDER\***

**Start with  
our connection**

[www.openserve.co.za/fibre](http://www.openserve.co.za/fibre)



\*2017 & 2018 MyBroadband Awards.

# OPENSERVE IS AT THE HEART OF CONNECTIONS

Open your world to a more connected life with SA's Best Fixed Broadband Provider for two years running.\*Openserve's fibre affords you the speed and reliability you need to do business from home, connect to loved ones and stream seamlessly.

Openserve is an open access fibre network provider, which means that we provide and install the fibre infrastructure that the Internet Service Providers (ISPs) then sell to you, the customer.

We partner with some of South Africa's leading ISPs that work hard to ensure that you can access our superior fibre connection at a price you can afford.

\*2017 & 2018 MyBroadband -.



## DID YOU KNOW? EVERY SECOND ON THE INTERNET THERE ARE APPROXIMATELY...



3.3 million Facebook posts



3.8 million Google searches



With over 500 hours of video uploads per second



29 million WhatsApp texts



65 972 Instagram photo uploads



Video downloads have never been faster with Openserve fibre broadband

## THE BENEFITS OF FIBRE

### INTERNET AT THE SPEED OF LIGHT

A fibre-optic cable is made of several hair-thin strands made of glass that carry information over light pulses, transmitting data at the fastest connection speed known to man—right up into the gigabits. This allows you to download that two-hour high-definition movie you really want to watch in minutes or even seconds!

### TRUST YOUR CONNECTION

Because fibre-optic cable conductors are made of glass and its light being transmitted, they don't generate electricity. That means that there is no interference from electromagnetic noise such as radios, motors, power lines or other nearby cables. This means a clearer signal and better broadband connection for you. There is nothing that can hurt a fibre-optic network, except a physical cut or the destruction of the building it's in.

### RELIABILITY

Fibre eliminates most equipment issues and downtime that may be experienced over copper.

### FUTURE-PROOF, EASIER THAN YOU THINK

Fibre is the next-generation technology which does not require you to upgrade or replace cables when changing future technology. This means that when you install a fibre-optic network, you don't have to be concerned about changing it because fibre optic is future-proof.

### INCREASES YOUR HOME'S VALUE

When people want to buy a home, they look for it to be in a safe neighbourhood and near to good schools and obviously have access to a fast internet service. They are willing to pay above the indicated market price to buy a home with a high-speed connection.

## WHY FIBRE?

Openserve fibre broadband gives you superfast internet and the freedom to build a smart home and business.

Link all your devices, stream high-definition movies, experience online gaming, work seamlessly from home and empower yourself with a robust home security network.

# GET FIBRE CONNECTED IN YOUR AREA

Openserve has the widest fibre coverage network, and we continue to roll out across South Africa.

Visit [www.openserve.co.za/fibre](http://www.openserve.co.za/fibre) to check whether you have fibre coverage in your area.

If you would like to bring fibre to your area, please leave your information on our fibre interest register on our coverage map.



## YOUR ISP IS YOUR FIRST POINT OF CONTACT

Visit [www.openserve.co.za/fibre](http://www.openserve.co.za/fibre) to see which ISPs offer Openserve fibre in your area.

Contact your preferred ISP and choose your preferred package.

Once the sign-up process is completed with your ISP, an accredited Openserve technician will contact you for the installation and maintenance of your broadband connection at your home or business.

# HASSLE-FREE INSTALLATION

At Openserve, we do everything we can to ensure your superior fibre experience is exactly that: superior, right from the get-go.

It's our job to keep you connected. Because of this, we have thousands of skilled technicians all over South Africa.

Once your suburb has been fibred up and the installation process has been completed, it's important to make sure your home is also ready for a seamless installation experience.





## PREPARING FOR INSTALLATION

Once the installation date has been confirmed, please make sure that an adult is present to receive the Openserve technician on the appointed day.

It is advisable to consider where you would like to access your superior fibre connection beforehand and ensure that the area is clear of many major obstacles that could hamper technicians during installation.

When choosing your fibre access point in the home, please also keep in mind that a fibre access box will be mounted on the wall and you will need a power source nearby.

The fibre installation requires a technician to run a cable from the street distribution box to a fibre access box. Please also consider any major obstacles that could pose a challenge and warn the installation team beforehand so they can be more prepared on the day.

A quality installation job can take time, so please set aside at least half a day to monitor the installation in your home.

## CONNECTIVITY ISSUES

Remember, should you have any internet connectivity queries, always contact your ISP.

Our accredited team of experienced technicians will be dispatched to ensure you are back online and stay connected.

Visit [www.openserve.co.za/fibre](http://www.openserve.co.za/fibre) for a full list of our ISP partners and to see which ISPs offer Openserve fibre in your area. Contact your preferred ISP and choose your preferred package.

